

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

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What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Our Health Partnership is a pioneering and growing organisation of 38 practices with 46 locations, 186 partners and c900 staff serving approximately 340,000 patients and was created to help realize economies of scale and to thrive in the face of continuing change in the healthcare system. Our model preserves our ability as practices to provide care in different ways according to the needs of our local populations.

Part 4 of the Statement of Purpose provides a list of the 38 practices

Our Health Partnership is a single Super-Partnership, which is managed by a board of 10 including 7 elected GP Partners supported by an Executive Team of a Managing Director, a Chief Financial Officer, and a Chief Operating Officer. The Organisation is built around the concept of a profit centre model, where practices retain their own budgeting and operational autonomy, as well as retaining their own hard work for maintaining successful local links, maintain their ethos and identity within the OHP umbrella, operate autonomously, providing a seamless change for patient with GPs and practice staff retaining pre-existing contracts. The overall control is governed by a legal Partnership Deed.

As the organisation continues to establish itself, Our Health Partnership is likely to become a large, GP-based, multi-specialty community provider (MCP), with the size and skill mix giving it the strength to allow member practices to hold the alternative contracts, we are starting to work on this model utilizing GPFV funding in 2017/18 to develop an Integrated Care Model. The programme will run over 2 years (2017/18 and 2018/19). Our size is already allowing us to strengthen our credibility and links with local and national organisations, resulting in influence in shaping the wider health economy

Our Health Partnership will endeavour to give our patients more control over their health and their treatments and be supported in their communities by high quality, highly motivated GPs who can deliver, holistic, personalised, continuity of care through the NHS. To also allow our partners and staff to have an improved work-life balance so that they can grow and progress their careers.

Our purpose is to provide people registered with Our Health Partnership the with personal health care of high quality and to seek continuous improvement on the health status of the practice population overall. We aim to achieve this by developing and maintaining a happy sound practice which is responsive to people's needs and expectations and which reflects whenever possible the latest advances in Primary Health Care.

Aims:

- Treat all patients and staff with dignity, respect and honesty
- Provide a high standard of medical care
- Act with integrity, confidentiality and transparency
- Create a courteous, approachable, friendly and accommodating practice environment
- Ensure safe and effective delivery of services
- Improve our healthcare services through regular monitoring and audit

- Maintain our motivated and skilled work team
- Foster continuous learning and training amongst our staff
- Guide employees in accordance with diversity and equality
- Ensure effective and robust information governance systems

Making life better for patients is at the heart of the aims and objectives for Our Health Partnership. We believe this model will protect primary care services and develop new and better ways of providing healthcare in the community.

To provide the best possible quality service for our patients within a confidential, safe and friendly environment through effective collaboration and teamwork.

To ensure all of our patients are involved in decisions regarding their treatment and welcome feedback regularly.

To consistently promote good health and wellbeing to our patients and the wider community through education and information; also utilising information technology processes wherever possible to make care and information more accessible and up to date

To involve and collaborate in a multidisciplinary framework including nursing and other allied healthcare professionals in the care of our patients ensuring that at all times there is in place effective communication channels between all clinical and non-clinical staff.

To actively encourage our patients to get involved in our practices through regular feedback and to encourage patients to comment on the care they receive and to involve them in all projects we to decide to undertake.

Ensuring that all staff members in our practices possess the right skill set and training to carry out their duties competently, and that staff have opportunities to discuss and learn from problems or issues that arise at any time, in addition to ensuring staff members continue to professionally develop themselves.

At all times providing a safe and an effective level of primary care services in a responsive way; meeting the needs of our patients.

To support continuity of care – wherever possible through personal continuity; through medical record continuity enabled by maintaining the quality of medical records; and following guidelines based on best evidence, national, and local policy guidelines.

To be an active and responsible organisation in our local health community ensuring all of our practices and services to our patients are commissioned and managed in a way most likely to meet their present and future needs.

To ensure our practices are compliant with the relevant legislations and policy relevant to maintaining trust and confidentiality, as well as to ensure we practice and deliver a high level of service.

To provide a learning environment for the next generation of Health Care professionals and involve them in teaching and research. This learning and continual improvement ethos runs through everything we do, we look to continuously make incremental improvements and learn lessons from delivering primary health care.

To improve links and develop influence with hospitals and other social and community care providers.

Developing the flexibility to both extend and develop services, providing more complex services

To build resilience to adapt to anticipated political and economic demands made on GP Practices.

To improve clinical governance and evidence based practice.

To improve clinical and non-clinical risk management.

To reduce risk in specific clinical risk areas and facilities.

To ensure service quality is provided by all our practices through Due Diligence checks. They will be carried out prior to joining OHP, this can be evidenced. Each practice has submitted assurances of compliance against all relevant CQC essential standards and key lines of enquiry (KLOE). Practices are supported by OHP to maintain and improve compliance.